



Jabezco Industrial Group, Inc.  
**CLIENT FEEDBACK REQUEST**

Jabezco Job #

In order to meet our commitment to client satisfaction, Jabezco utilizes client feedback to monitor our progress and to aid in improving our entire operations effort. As a valued client, you can help us to achieve this goal by providing feedback using one of two options:

1. Complete the form on this page by hand and fax to:
 

Jabezco Industrial Group, Inc.  
 Attn: Mike Seals, President  
 (731) 512-0113
  
2. Visit our web site at [www.jabezco.com](http://www.jabezco.com) to submit your responses electronically.

Please complete the form using the following criteria:

1 = Very Poor	4 = Above Average
2 = Poor	5 = Outstanding
3 = Average	NA = Not Applicable

	PLEASE CIRCLE ONE					
	1	2	3	4	5	NA
Overall quality of Jabezco's craftsmanship on your project(s)	1	2	3	4	5	NA
Overall safety of Jabezco's project team on your site	1	2	3	4	5	NA
Adherence to project schedule	1	2	3	5	5	NA
Onsite superintendent's overall performance	1	2	3	4	5	NA
Jabezco management team's availability when needed	1	2	3	4	5	NA
Jabezco's responsiveness to your needs and requests	1	2	3	4	5	NA
Accurate and timely invoicing	1	2	3	4	5	NA
Please rate your overall experience with Jabezco	1	2	3	4	5	
Would you use Jabezco again in the future?	Probably not		Maybe		Absolutely	

COMMENTS: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Would you like one of our principals to contact you for further discussion?      YES      NO

May we publish your feedback and/or comments in our marketing material?  
 (i.e. Web site, newsletters, brochures, etc.)      YES      NO

Name: \_\_\_\_\_ Title: \_\_\_\_\_

Company: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: (      ) \_\_\_\_\_ E-Mail: \_\_\_\_\_

For future reference, how would you prefer to RECEIVE this request?      U.S. MAIL      E-MAIL      FAX